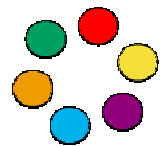


Service User Involvement Good Practice Tips



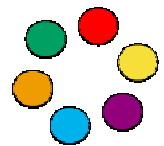
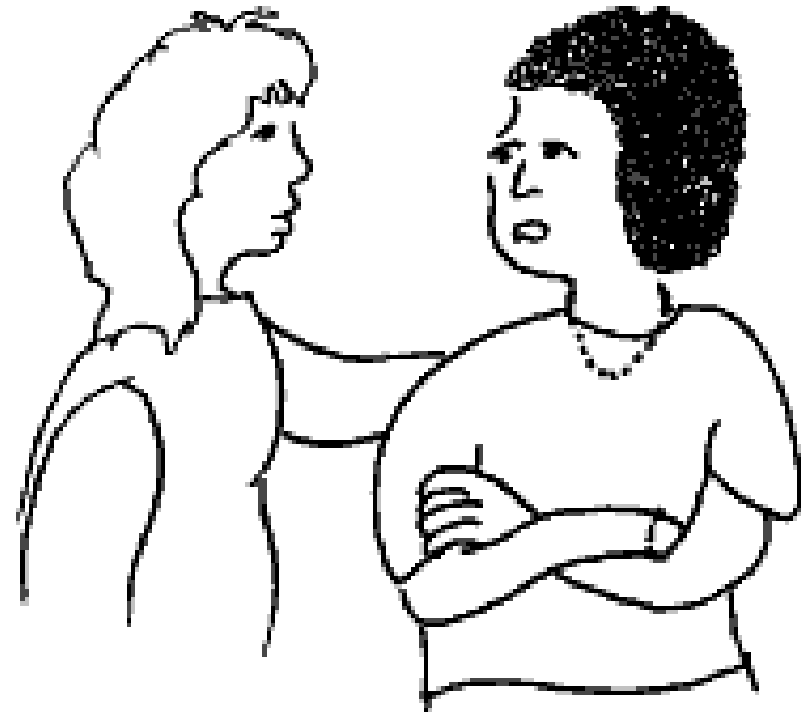
You need to create opportunities for people to talk. You need to be prepared to listen and act



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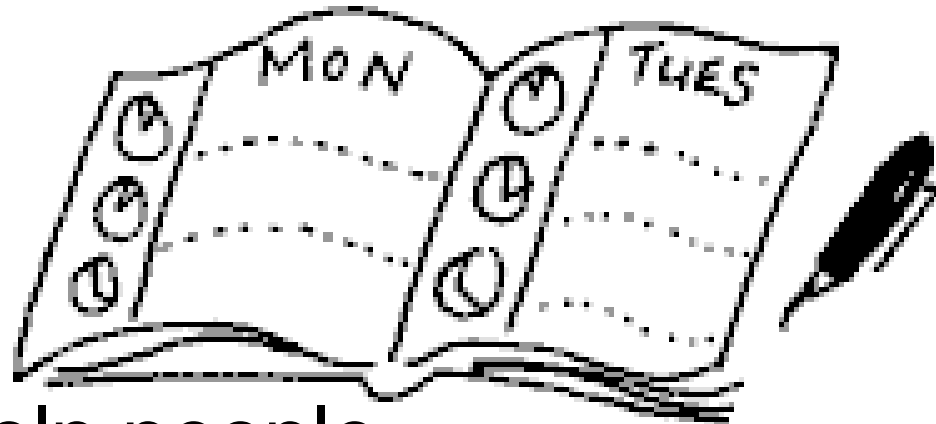
Service User Involvement Good Practice Tips

All forms of
involvement require
continued and well
balanced support

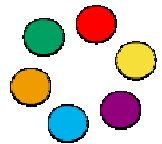


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Service User Involvement Good Practice Tips



It takes time to help people develop the confidence and skills to become involved



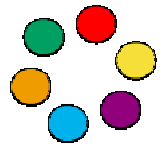
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Service User Involvement

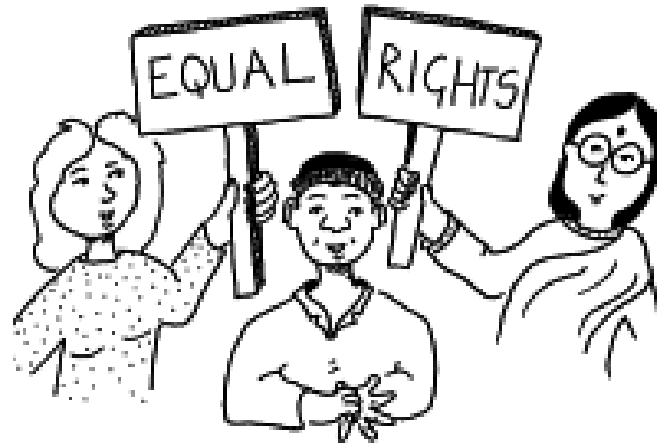
Good Practice Tips



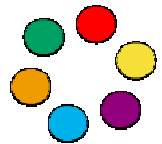
You need to use all available forms of communication, from text messages to notice boards. Consider the range of access needs required. Never assume people know what is going on until you have checked it out.



Service User Involvement Good Practice Tips



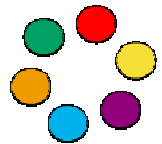
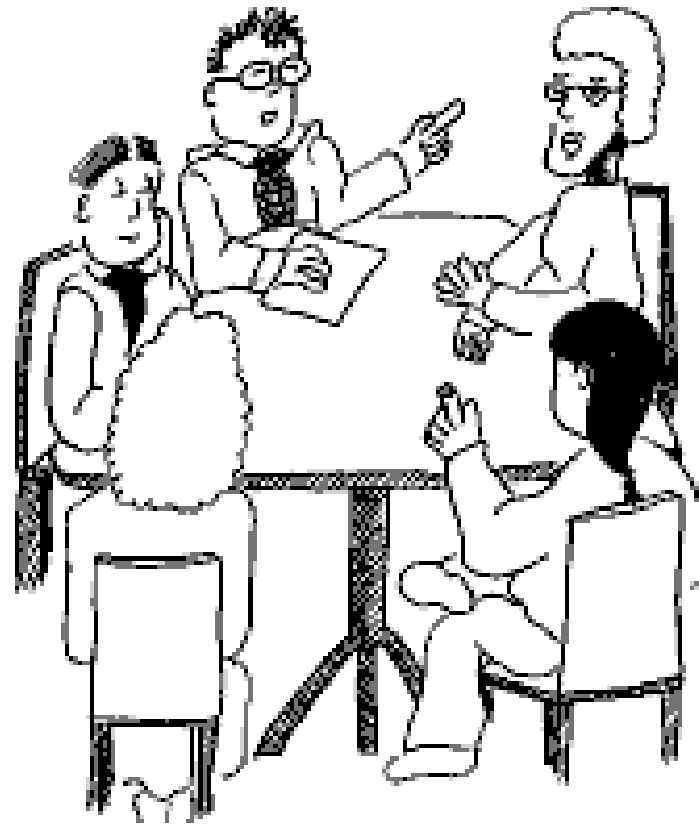
The structures of involvement will vary but the essence of involvement will not; empowerment, diversity, honesty and valuing people



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Service User Involvement Good Practice Tips

Involvement is the job of the whole organisation; it needs to be built into all aspects of the work. It is not just the job of one person

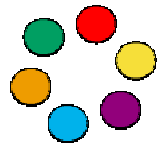


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Service User Involvement Good Practice Tips



To keep people involved the approach needs
to stay fresh and relevant

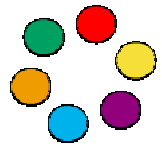


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Service User Involvement Good Practice Tips



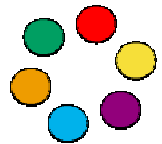
To keep people involved their contributions need to have helped create changes people can see and feel in their every day lives



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Service User Involvement Good Practice Tips

It takes skill from participation workers to manage their role with both groups and organisations

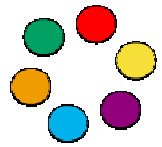


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Service User Involvement Good Practice Tips



It costs, and you need to
resource it properly



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